ID.date Date of interview
06/01/20

ID.start Time interview started
09:23:47

ID.endDate Completion date of interview
06/01/20

ID.end Time interview ended
09:27:18

ID.time Duration of interview
3.52

Start of new case

Q1 Does the draft guidance cover the relevant issues about the right of access?

- ○ Yes
- ◉ No
- ○ Unsure / don't know

If no or unsure/don’t know, what other issues would you like to be covered in it?

I recognise that it has to be very broad but it does not deal with the issue of the cost of sending the requested information and whether you can request someone to collect a copy of a record, rather than posting to them.

Q2 Does the draft guidance contain the right level of detail?

- [x] Yes
- [ ] No
- [ ] Unsure / don't know

If no or unsure/don't know, in what areas should there be more detail within the draft guidance?

Q3 Does the draft guidance contain enough examples?

- [x] Yes
- [ ] No
- [ ] Unsure / don't know

If no or unsure/don’t know, please provide any examples that think should be included in the draft guidance.

Q4 We have found that data protection professionals often struggle with applying and defining 'manifestly unfounded or excessive' subject access requests. We would like to include a wide range of examples from a variety of sectors to help you. Please provide some examples of manifestly unfounded and excessive requests below (if applicable).

Q5 On a scale of 1-5 how useful is the draft guidance?

1 - Not at all useful	2 – Slightly useful	3 – Moderately useful	4 – Very useful	5 – Extremely useful
○	○	○	☑	○

Q6 Why have you given this score?

It is heading in the right direction.

Q7 To what extent do you agree that the draft guidance is clear and easy to understand?

Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree
○	○	○	☑	○

Q8 Please provide any further comments or suggestions you may have about the draft guidance.

You perhaps need to develop case examples from all sectors on a regular basis as a living addendum.

Q9 Are you answering as:

- ( ) An individual acting in a private capacity (eg someone providing their views as a member of the public)
- (x) An individual acting in a professional capacity
- ( ) On behalf of an organisation
- ( ) Other

Please specify the name of your organisation:

multiple NHS organisations

What sector are you from:

health

Q10 How did you find out about this survey?

- ( ) ICO Twitter account
- ( ) ICO Facebook account
- ( ) ICO LinkedIn account
- ( ) ICO website
- ( ) ICO newsletter
- ( ) ICO staff member
- ( ) Colleague
- ( ) Personal/work Twitter account
- ( ) Personal/work Facebook account
- ( ) Personal/work LinkedIn account
- ( ) Other

If other please specify: